

TeleComp Provides Wealth of Managed Services for GenWealth



'You've been hacked' are the three most dreaded words in today's digital world.

A network security breach is the stuff of nightmares for business owners, IT administrators and customers. So, when GenWealth Financial Advisors began looking at outsourcing IT resources to optimize their IT budget and further protect their network infrastructure, the financial planning company knew it needed to partner with an IT expert, who would have all the tools to protect the company's sensitive information of its valued clients.

"We're in the business of helping people plan for the future, and that's what we needed to do, too," said Sean Shewsbury, GenWealth's Director of Marketing. "As a rapidly growing organization, we needed a managed solution that was flexible and scalable and an IT vendor that would be both proactive and reactive, someone who could provide us with the same true personal customer service we provide our clients with."

From Shewsbury's initial consultation with TeleComp, he was confident the national communications technology company and Tier 3 phone and internet carrier could put a plan in place to address GenWealth's immediate as well as future needs.

"We offered GenWealth a wealth of security solutions that could be implemented quickly and seamlessly without interrupting their normal business operations," remarked Randy Wood, TeleComp regional account manager. "The products in our portfolio of FortNOC Managed Solutions work separately or in tandem to proactively monitor networks and shut down threats before they become major issues."

For starters, Wood recommended a three-pronged approach to protecting GenWealth's business infrastructure and data with TeleComp's FortNOC Command, Secure and Connect products.

- A complete IT service desk and network operations center (NOC), FortNOC Command provides users with 24/7/365 assistance and system monitoring to reduce downtime, maximize productivity and quickly resolve any issues that arise.



- FortNOC Secure is a comprehensive security operations center used to investigate and hunt down threats. Starting with an email gateway to help filter threats at the user level, it also includes industry leading protection for servers with application whitelisting capabilities, ransomware protection and rollback functionality along with malware detection via machine learning and AI powered software.
- A fully remote managed 24/7/365 network connectivity service, FortNOC Connect includes industry leading equipment and monitoring via enterprise class WiFi access points and switching capabilities.



“TeleComp took our technology workload off our shoulders so we could concentrate on our business needs,” reports a relieved Casey Cochran, GenWealth’s, Marketing and IT associate “From the implementation through install, they were very professional, personal and direct. The engineers were always on time and eased all of our concerns. We needed a smooth transition to our solution, which TeleComp made happen.”

With a safe and secure network and TeleComp’s Managed Solutions in place, Shewsbury said he’s now planning to switch GenWealth’s phone system to the telecom partner’s TeleCloud hosted voice platform.

Cochran added, “when our current AT&T contracts are up, we’ll switch to TeleComp for our carrier services, too, so all of our IT infrastructure will be with a single supplier.”

ABOUT GenWealth

GenWealth’s Mission Statement is:

To provide **wise, knowledgeable counsel** through **trusted advisors** in order for our clients to realize their **God-given financial purpose** in their lives and to assist them in **leaving a legacy** for generations to come. Visit www.getreadyforthefuture.com to learn more.



About TeleComp

TeleComp was founded in 2003 and has offices in Arkansas, Oklahoma, and Texas. It serves private businesses, public and private schools, higher education, healthcare providers, and nonprofits across the United States. TeleComp specializes in Hosted Cloud phone systems and contact centers utilizing its proprietary cloud platform, TeleCloud. Additionally, as a Tier 3 Phone and Internet Carrier, TeleComp delivers dedicated fiber internet through its fiber network and wholesale agreement with AT&T. TeleComp is a Platinum partner with Mitel and a Platinum Elite partner with the AT&T Partner Exchange program. TeleComp recently received the Healthcare Partner of the Year award for the Americas from Mitel. For more information, go to www.telecomp.com.



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